

Government of Rajasthan
Department of Information Technology & Communication

F. No. F15(14)/DoIT/Startups/18/ML-4192

Date: 11/07/2018

NOTIFICATION

Government of Rajasthan has developed an online mechanism for resolving the issues of startups pertaining to public procurement in a time bound manner.

Rajasthan Sampark is an innovative e-Governance project developed by the Department of Information Technology & Communication, Government of Rajasthan, to empower the startups/entrepreneurs by providing transparent and accountable means of grievance redressal.

The State offers an integrated portal (www.sampark.rajasthan.gov.in) with grievance redressal workflow. It is a centralized platform comprising a call centre, a web portal, Jan Sampark centres with video conferencing facility where startups can submit issues pertaining to State/UT Government procurement. It also offers a toll free facility (181 for entire Rajasthan, 1800-180-6127 for connecting from outside Rajasthan), Call centre to register complaints and get information through phone.

The Government has also appointed the below mentioned dedicated officer/s to liaise with other Government Departments concerned and complainant to resolve issues in a time- bound manner.

- 1) Mr. Manu Shukla
Project Officer
Department of Information Technology and Communication
Email id: manu.shukla@rajasthan.gov.in
Address: - Department of Information Technology and Communication (DoIT&C)
IT Building, Yojana Bhawan, Tilak Marg, C-Scheme
Jaipur – 302005 (Raj), India
Timing: (9:30 am to 6:00 pm – IST; Monday to Friday)
Phone: 0141- 5153222, Dial ext: 22373
Email id: helpdesk.change@rajasthan.gov.in

Detailed Guidelines to the Scheme are attached as Annexure.

The above information is valid, correct and in-action since 30/03/2017. This document is being generated for information purposes only, and stands valid under Rajasthan Startup Policy 2015 and Rajasthan Startup Action Agenda, completely being implemented and managed by Department of IT&C, Government of Rajasthan, being the Nodal Department for Startup and Entrepreneurship Growth and Promotion in Rajasthan.

This bears the approval of Principal Secretary IT&C.

(Ram Charan Sharma)
Head of Office & OSD

(राम चरण शर्मा)
विशेषाधिकारी
सूचना प्रौद्योगिकी और संचार विभाग
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